



## Security and Reliability Benefits of Microsoft Communication Services

Small businesses may not have easy access to professional IT resources. In many small organizations, an owner or key employee may be the acting IT expert in addition to their other responsibilities. With Microsoft Communications Services from Comcast, your data is secure in Comcast's state of the art data centers, and you get 24x7 access to business class support from Comcast experienced IT professionals.

Feature	On-Premise Server (Microsoft Exchange)	Microsoft Communication Services
<b>Server Uptime</b>	On-premise mail server requires constant maintenance and monitoring by IT. If the server fails, mail is unavailable.	Microsoft Communications Service runs in clusters in state of the art data centers. If one server fails – another takes over, keeping mail up and running.
<b>Data storage and backup</b>	On-premise data storage must be monitored and maintained. Backups are typically manually performed, and may not occur at optimal frequency to minimize data loss should a catastrophe occur. Additional cost and effort is associated with arranging off-premise storage of the backups.	A certified Microsoft Communications Services provider maintains a data center equipped with large clusters of drives with mirrored information for redundancy and failover. Backups are performed regularly and stored securely.
<b>E-mail security, Anti-Virus and Anti-SPAM</b>	IT personnel must check for and install security updates. Servers may not be updated as frequently as they should due to time pressures. AV/ AS software must be purchased, implemented and updated regularly to remain effective.	A certified Microsoft Communications Services provider performs automatic patches and security updates. The latest Anti-Virus and Anti-SPAM protection is available for every email account.
<b>Infrastructure</b>	IT personnel must constantly monitor and maintain data center equipment, including air conditioning systems, power systems, and more.	A certified Microsoft Communications Services provider's advanced data centers provide high availability, reliability and 24x7 support.

## Additional Benefits of Microsoft Communication Services

- Microsoft Outlook 2007, the latest desktop client from Microsoft. With Outlook 2007, you can share and synchronize email, calendar, contacts and tasks.
- Microsoft SharePoint Services, a dedicated company portal for collaboration, document sharing, and file storage. With a SharePoint site, you can share files, manage projects and collaborate with key customers and vendors in a secure environment that you control.
- Anywhere access to your mailbox and SharePoint site. You can communicate and access email and documents from anywhere you have Internet access, including from your Windows® mobile device.



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